



FAQs



1. What is re-keying?

Re-keying is copying and matching estimates into your estimating system or transferring an estimate from one estimating system to another. This is most commonly done to write a supplement or to push into a management system.

2. How does it (reKEY) work?

reKEY is a simple, locally installed software installed on your computer that reads a digital PDF (can be exported from any major estimating system or emailed from your adjuster) and re-keys the estimate for you directly into your estimating system in an average of 6 minutes!

3. Do I have to send my estimates to you to re-key?

No, reKEY is installed on your workstation/computer. You are 100% in control of your re-keying process.

4. What estimating systems does it work with?

reKEY works with all major estimating platforms. (Mitchell UltraMate, Mitchell Estimating Cloud/Connect, CCC One and Audatex Estimating)

5. Can I transfer from one estimating system into another?

Yes, reKEY is designed to read all estimating PDFs regardless of the system it was created in, copy, and match it into your current estimating platform.

6. Can I use reKEY to transfer supplements?

reKEY can handle your supplements. The system has many features that will allow you to create a new estimate and transfer it into an existing estimate/work file or transfer as a supplement.

7. Can I use a Scanned PDF?

NO! You cannot use a scanned PDF. All PDF scanners are different and do not transfer data but just create an image, which can cause issues. 1 can be "l" or "I", 0 can be "O" and many other combinations that are issues with part numbers and VIN#s (we are constantly working on improving this feature and hope to bring it to you soon).

8. How fast is reKEY?

Studies show it takes 45 minutes to an hour to re-key an estimate manually, reKEY will do it in an average of 6 minutes!

9. Is it expensive/how much will it cost me? —

10. reKEY is very cost-effective no matter what your process. We have unlimited monthly packages (no contractual commitments!)

- a. reKEY has an amazing invoicing feature that allows you to bill the payer for the cost of the service allowing you to make the software FREE! (Ask your rep how - 949.922.0018)

11. Will I have to review the estimate to be sure it matches?

reKEY copies and matches the estimate into your system but the systems are different and there will be minor adjustments that need to be made. They are typically the same for every estimate. reKEY does not adjust your labor rates or taxes, so once you change those, things should match up for you.

FAQs continued

12. Does reKEY use the labor and parts data from the PDF or from my estimating system?

reKEY is designed to copy and match the PDF into your system. For this reason, we use the parts pricing and labor times from the PDF into your system.

13. What if I need more than one user?

We have many different packages that can be set up for you to have multiple users. (Refer to pricing guide)

14. Can I use it in all my shops if I have more than one?

Yes, we can put a special plan together for your entire business. The ROI for an MSO it is staggering and we are set up to help shops of all sizes and volume.

15. What happens if I get an error or need help?

We have an incredible support team waiting to assist. reKEY captures when an error bug occurs and our team will begin working to solve the issue. We also have live assistance for you at any time if you prefer to speak with someone (949.922.0450).

16. Where can I use reKEY?

Anywhere the major estimating IPs and platforms are used. We are currently all over the US and Canada.

17. Does reKEY use the estimating database?

reKEY is designed to copy and match the PDF estimate into your system. Because all the platforms are different, the estimates sometimes go in differently. Some will use the database, and some will use a manual line entry style (ask your rep for more details).

ReKEY is being continuously developed and enhanced. You will notice new features added all the time. Feel free to ask us what's new and what's coming. We love to talk about our products!

How to get started:

Your shop can be up and running in just a few minutes.

Call us direct at 949.922.0018

Email us at sales@kritech.net

Visit our website at www.kritech.net.